

**Cllr.Paxton Hood-Williams**

**By E-mail**

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*Our Ref:* LG/WN

*Your Ref:*

*Date:* 4<sup>th</sup> January 2024

Dear Cllr Paxton Hood-Williams

**RE: Child and Family Services Scrutiny.**

Thank you for your letter following the Child and Family Services Scrutiny Performance Panel held on 5<sup>th</sup> December 2023.

The Panel's views, reflections and acknowledgements of the work Child and Family Services staff over the last year, as reflected in the performance monitoring report, are very much appreciated. We are equally pleased as the panel with the department's continued progress with recruiting and retaining qualified social workers along with expanding the workforce through alternatively qualified support staff.

The impact of the CMET team in keeping young people safe across Swansea, along with the blended approach to youth work now engaging more young people in positive activities, is something that we are particularly proud of. Swansea is being recognized across Wales and also the UK in its innovative and creative approaches to contextual safeguarding, with the recent award of grant from the Youth Endowment Fund testament to the strength of our approach.

With regard to the panel's request for information about the new computer system proposed by Welsh Government, officers have advised that once there is further clarity on the plan and next steps from Welsh Government, an update report will be brought to a future panel meeting.

We hope this response sufficiently answers the query raised by panel.

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I hope this response is helpful in providing additional information and context to the issues raised by Panel.

Yours sincerely,



Cllr Louise Gibbard  
**Cynghorydd / Councillor Louise  
Gibbard** Dyfnant a Chilâ  
Cyd-aelod y Cabinet dros Gwasanaethau  
Gofal  
Cabinet Member Care Services



**Y Cynghorydd Hayley Gwilliam /  
Councillor Hayley Gwilliam**  
Aelod Cabinet dros Cefnogaeth  
Gymunedol  
Cabinet Member for Community Support